

# Service Agreement Policies for Three Ravens Oracle, LLC

Updated 05/09/2026

By booking a service with Three Ravens Oracle, the client agrees to and bound by all service agreement policies, including the ethical approach to readings.

Services by Three Ravens Oracle, LLC are for entertainment purposes only and are not substitutes for professional legal, medical, psychological, or financial advice. Clients take full responsibly for their own life choices.

Readings are one on one between Samantha and the client. Group readings are not available at this time. Clients must be 18 years of age or older.

Kindness is a core value of Three Ravens Oracle. Hate speech and hateful actions of any kind will not be tolerated or permitted.

Booked times are set appointments.

- If the client is late, additional time will not be added. Example: If a client booked a 60 minute reading but is 10 minutes late to the Zoom meeting, only 50 minutes will remain for the session and no prorated refund will be applied.
- Failure of the client to show up within the first 15 minutes of an appointment will be considered a no-show and the rest of the reading time will be forfeited. No refund will be made.
- If Samantha is late or has to cancel last minute, Three Ravens Oracle, LLC will provide a solution to the client(prorated refund, full refund, extending the time, rescheduling, etc.).

Three Ravens Oracle, LLC reserves the right to cancel or end any reading without a refund for any reason.

Reasons may include, but are not limited to:

- Technical issues that cannot be resolved
- Client interactions that are unsafe, hateful, or inappropriate
- Violations of the service agreement policies
- Client not showing up within 15 minutes of the start of a booked appointment

## Ethical Approach to Readings

As the client, you will:

- Prepare yourself, your space, and your technology for the reading. This includes:
  - Having a question or situation in mind for the reading
  - Being in quiet space where you won't be disturbed
  - Any technology you are using is charged and working, with a strong internet connecton
  - Being on time for the reading.
- Approach the reading with an open mind.
- Ask only about yourself and your situations.
- (if you are inclined to) Take notes so that you can reflect on things after the reading.

As the reader, Samantha will:

- Hold sacred space for you and the reading.
- Respect your time, your unique path, and your truth.
- Provide helpful information and support that is directly relevant to you.